



QES are pleased to announce the partnership between the Islington Council and itself in offering a system which consumes your local data and aggregates this into a single holistic view of all individuals, families and households within your organisation.

Islington Council and QES have been working together, sharing approaches on this project for over two years and have now aligned to form an implementation partnership, combining both the technical capacities and support from QES and on the ground experience and practical learning from the Council.

The partnership provides a larger pool of skills, to deliver cost saving realisations; experience in matching 75 separate data sources; operational benefits; consultancy; hosting, maintenance and support; commitment in the evolution of the product and inclusion into the user group.

This is project Islington Insights.

### **Why Islington Council started to work with QES**

Islington Council has been working on a principle of having ‘a single view of all residents’ as the basis for their corporate aims and decision making. This view is now delivered via Islington Insights.

Since 2007 the Council have used in house teams and development capabilities to deliver a ‘single view of all children’ in the Borough, linked to which were some adult records for their parents/carers.

Around 2010 they came to the realisation that additional capabilities were needed to speed up processing and their manual tasks, with the view to expand the service to include all adults as well as children.

A chance meeting between QES and the Council in 2015 lead to a lively discussion, QES had been working on technology to support single views of residents successfully, and were challenged by the Council to provide a system that would not only support, but leap forward the speed, automation and accuracy of their then existing approach. With just 3 months to prove themselves, QES met the challenge.

QES have over 10 years of experience in providing high quality, web based solutions to support Multi Agency working, for Local Authorities, Police and the Health sector. With an excess of 250,000 users, QES have recognised the need for flexible solutions that are not only 100% fit for purpose, but also future proofed and value for money.

### **How the partnership could help you**

The Islington Insights project uniquely combines two teams of resource, one providing the Technical know-how and the Council the valuable operational experience gained over the last decade.

Both partners have invested in the design, development and implementation of the toolset, therefore making it a robust and readily available solution for other organisations to utilise, off the shelf.